Insider Threat Program Plan for Colorado State University

1. Purpose. This plan establishes procedures and assigns responsibilities for the Insider Threat Program (ITP). The ITP will seek to establish a secure operating environment for personnel, facilities, information, equipment, networks, or systems from insider threats. An insider threat is defined as "the likelihood, risk or potential that an insider will use his or her authorized access, wittingly or unwittingly, to do harm to the security of the United States." Insider threats may include harm to contractor or program information to the extent that the information impacts the contractor or agency’s obligations to protect classified national security information. The program will gather, integrate, and report relevant and credible information covered by the 13 personnel security adjudicative guidelines that may be indicative of a potential or actual insider threat to deter all contractor employees and students granted personnel clearances (PCLs) and all employees and students being processed for PCLs, from becoming insider threats; detect any cleared person with authorized access to any government or contractor resources to include personnel, facilities, information, equipment, networks, or systems, who pose a risk to classified information; and mitigate the risk of an insider threat as defined above.

2. Scope and applicability. This Insider Threat Program Plan applies to all staff offices, regions, and personnel with access to any government or contractor resources dedicated to classified research. The ITP Plan includes personnel, facilities, information, equipment, networks, or systems.

   a. Colorado State University (CSU) is subject to insider threats and will take actions to mitigate or eliminate those threats.
   b. CSU will continually identify and assess threats to the organization and its faculty, staff, and students and institute programs to defeat the threats.

4. Procedures.
   a. The ITP will be established to protect personnel, facilities, and automated systems from insider threats in compliance with DoD 5220.22-M Change 2 of the National Industrial Security Program Operating Manual (NISPOM). This program will seek to prevent espionage, violent acts against the Nation or the unauthorized disclosure of classified information; deter cleared employees and students from becoming insider threats; detect employees and students who pose a risk to classified information systems and classified information; and mitigate the risks to the security of classified information through administrative, investigative, or other responses.
   b. The ITP will meet or exceed the minimum standards for such programs, as defined in paragraph 1-202, DoD 5220.22-M Change 2 of the National Industrial Security Program Operating Manual (NISPOM) with additional guidance provided in Industrial Security Letter
(ISL) 2016-02 and Defense Security Service (DSS) ODAA Process Manual for Certification and Accreditation of Classified Systems under the NISPOM.

c. The responsibilities outlined below are designed to enable the ITP to gather, integrate, centrally analyze, and respond appropriately to key threat-related information. The ITP will consult with records management, legal counsel, and civil liberties and privacy officials to ensure any legal, privacy, civil rights, and civil liberties issues (including, but not limited to, the use of personally identifiable information) are appropriately addressed.

5. Responsibilities.

a. Insider Threat Program Senior Official (ITPSO), will be designated in writing and will act as the university’s representative for ITP implementing activities. The designated ITPSO will be cleared in connection with the facility clearance, be a United States citizen, and will be designated as Key Management Personnel (KMP) in e-FCL in accordance with Cognizant Security Agency (CSA) guidance and in accordance with NISPOM 1-202b.

b. The ITPSO will be responsible for daily operations, management, and ensuring compliance with the minimum standards derived from Change 2 to DoD 5220.22-M, National Industrial Security Program Operating Manual (NISPOM). Responsibilities include:

i. Self-certify the Insider Threat Program Plan in writing to DSS no later than 6 months from the issue date of Change 2 to DoD 5220.22-M, NISPOM.

ii. Provide copies of the Insider Threat Plan upon request and will make the plan available to the DSS during the Security Vulnerability Assessments (SVA).

iii. Establish an Insider Threat Program based on the organization’s size and operations.

iv. Provide Insider Threat training for Insider Threat Program personnel and awareness for cleared employees and students.

v. Establish user activity monitoring on classified information systems in order to detect activity indicative of insider threat behavior. These monitoring activities will be based on Federal requirements and standards (Federal Information Security Management Act, National Institute of Standards and Technology, and Committee for National Security Systems) and in accordance with NISPOM 8-100d. CSU operates and maintains a stand-alone classified information system with no network, USB, or electronic communications or media storage capability beyond compact disks sent through the US Mail. The potential for damage from insider threat activity on this stand-alone classified information system is relatively low. The FSO or AFSO will monitor the user activity by periodically checking in with users during system operation and through training, detailed below.
vi. Establish procedures in accordance with NISPOM, paragraph 1-202b and 1-300, to access, gather, integrate, and provide for reporting of relevant and credible information across the contractor facility (e.g., human resources, security, information assurance, and legal review) covered by the 13 personnel security adjudicative guidelines that may be indicative of a potential or actual insider threat to deter employees and students from becoming insider threats; detecting insiders who pose a risk to classified information; and mitigating the risk of an insider threat.

1) The CSU Employee Consult Team (ECT), with just a couple of additions, serves as the Insider Threat Program Working Group (ITPWG). This group represents many offices across campus, including Support and Safety Assessment, Human Resources and the Office of Equal Opportunity, Business and Financial Services, General Counsel, the CSU Police Department, Academic Computing and Network Services, Faculty Affairs, Student Affairs, Employee Assistance Program, Student Resolution Center, Facility Security Officer/Assistant FSO, Information Systems Security Manager (ISSM), and Insider Threat Program Senior Officer (ITPSO), and is well prepared to access, gather, integrate and provide reporting with and through the ITPSO. The ITP Working Group receives training, review the program, and assesses potential insider threats involving faculty, staff, and students annually, and as needed.

2) The CSU campus community may use the reporting hotline, currently http://reportinghotline.colostate.edu/Report.aspx or (855) 263-1884 to report concerns anonymously.

vii. Establish a system or process to identify patterns of negligence or carelessness in handling classified information, in accordance with NISPOM 1-304c. The FSO team and ITP Working Group (ITPWG, see above) works to identify patterns of negligence or carelessness in handling classified information across functional areas, even for incidents that do not warrant reporting to DSS or other federal agency.

viii. Conduct self-inspections of the Insider Threat Program in accordance with NISPOM 1-207b, on an annual basis.

ix. Oversee the collection, analysis, and reporting of information across the university to support the identification and assessment of insider threats. The ITPSO oversees the collection of potential insider threat information from across CSU, analysis of this information, and reporting to appropriate federal agencies, as appropriate.

x. Establish and manage all implementation and reporting requirements, to include self-assessments and independent assessments, the results of which shall be reported to the Senior Management. The ITPSO reports the results of insider threat program self-assessments and facilitates the reporting of any independent assessments to the Vice President for Research and any additional appropriate members of senior management.


      i. ITPSO training will be completed by November 30, 2016.

      ii. When a new ITPSO is appointed after the 6-month implementation period, the new
           ITPSO will complete the required training within 30-days of being assigned ITPSO
           responsibilities.

   b. ITP Personnel Training.

      i. All personnel assigned duties related to insider threat program management will
         attend the training outlined in NISPOM 3-103a. In the implementation year, 2016, initial
         training was provided for the ITPWG members at CSU by a special agent of the FBI.
         Future annual training may be provided by a federal security agent, by the ITPSO or FSO
         team, or through online training.

      ii. After initial implementation of this plan and completion of the required training, all
          new contractor personnel assigned duties related to the insider threat program
          management will complete the above training within 30-days of being assigned duties
          and refresher training annually thereafter.

   c. Employee and Student Insider Threat Awareness Training.

      i. Training on insider threat awareness in accordance with NISPOM 3-103b will be
         required for all cleared faculty, staff, and students before being granted access to
         classified information and annually thereafter in accordance with NISPOM 3-103b. At
         CSU, this training will be incorporated into training for all new cleared employees and
         students, and into annual refresher training.

      ii. Cleared employees and students already in access will complete insider threat
          awareness training no later than May 31, 2017 and annually thereafter in accordance with
          NISPOM 3-103b.

      iii. All cleared employees and students who are not currently in access will complete
           insider threat awareness training prior to being granted access and annually thereafter in
           accordance with NISPOM 3-103b.

   d. Insider Threat Training Records Management.

      i. Insider Threat Training Records will consist of training attendance records,
         certificates, or other documentation verifying that personnel completed the training
         requirements in accordance with NISPOM 3-103c.

      ii. Insider Threat Training Records will maintain records of all employee and student
insider threat awareness or program initial and refresher training in accordance with NISPOM 3-103c.

iii. Insider Threat Training Records will be available for review during DSS security vulnerability assessments.

iv. Insider Threat Awareness will be included in annual refresher training to reinforce and update cleared employees and students on the information provided in initial training in accordance with NISPOM 3-108.

7. Insider Threat Reporting Requirements. All credible Insider Threat Information will be coordinated and shared with the ITPSO, which will then take action as directed in NISPOM, paragraph 1-300, Reporting Requirements. The following information will be reported:

a. Information regarding cleared employees and students, to include information indicative of a potential or actual insider threat and which falls into one of the 13 adjudicative guidelines, which must be reported when that information constitutes adverse information, in accordance with NISPOM 1-302a, ISL 2006-02 and ISL 2011-4.

b. Incidents that constitute suspicious contacts, in accordance with NISPOM 1-302b (Suspicious Contacts) and ISL 2006-02.

c. Information coming to the ITP's attention concerning actual, probable or possible espionage, sabotage, terrorism, or subversive activities at any of its locations must to be reported to the nearest Federal Bureau of Investigation (FBI), with a copy to the CSA, in accordance with NISPOM 1-301, and ISLs 2006-02 and 2013-05.

d. Information determined to be any possible or potential successful penetration of a classified information system must be reported immediately to the CSA per NISPOM 1-401.

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Date